

ATM Id: NNTT – ICaFAMS

Addendum Number 4

Request for Tender in relation to the supply, implementation and support of an Integrated Claim and Future Act Management System (ICaFAMS) for the National Native Title Tribunal

Tenderers are advised that the following questions have been asked and the following answers given in response.

Question 1. Whether there was different levels of user access required and if so how many:

Answer 1. Yes, different levels of user access should be available on the system. At a basic level, there should be at least three levels of access required (as exists with the current systems):

- Operational Administration access – i.e. undertaken by system steward
- Author (Edit) access
- Reviewer (View-only) access

Additionally, there is a requirement for further delineation of the Author / Reviewer access levels between the two lines of business – Future Act and Claims Management, i.e. Future Act users blocked from editing and viewing Claim Management (mediation) information. Such levels of access may be ‘Author – Future Act’ access level and ‘Author – Claims Management’ access level and ‘Reviewer-Future Act’ and ‘Reviewer-Claims Management’).

Question 2. What needs to be displayed on the screen – i.e. does every user have the same thing on their screen or do you require different things to be on different screens depending on what each user needs to see;

Answer 2 Yes, there will need to be a difference in what users see on the screen based on their user access permissions. For example:

- Operational Administration access:
Full system access with all screens and fields available in ‘Edit’ and ‘View’ mode. This includes extra screens and fields that are not available to other user-access levels. Some of these extra fields and screens should only become viewable in ‘View’ mode only by other access levels after they have been completed by ‘Operational Administration’ users while

other screens and fields (such as maintenance screens) will only be available to 'Operational Administration' users at all times.

- Author (Edit) access:
Edit (and View) access to the majority of system screens and fields, bar a number of extra maintenance and higher permission screens/ fields. Note the further separation between Future Act and Claims Management (mediation) screens and fields so that users with Future Act access permissions are blocked from editing (and viewing) Claim Management (mediation) screens and fields

- Reviewer access:
View only access to the majority of system screens and fields, bar a number of extra maintenance and higher permission screens/ fields. Note the further separation between Future Act and Claims Management (mediation) screens and fields so that users with Future Act access permissions are blocked from viewing Claim Management (mediation) screens and fields.